

Testimonial for Billing Insurances Ltd

After a change of career in later 1998 I was introduced to Chris Billing to discuss a continuation of my Life Insurance Policy that I had started in 1991 through my previous employer.

In 1998 I started my own hospitality business in partnership with two others. Chris and Carole provided us with their knowledge and experience to take on the most appropriate cover we needed for our business and our partnership.

Separately I worked with them to take on personal medical, life cover, trauma cover and introduced them to the rest of our family to support us for all of our private insurance needs.

Having such comprehensive cover comes at a financial cost. One that I believe is essential.

In January 2015 I had to deal with a medical trauma which meant I could draw down on my trauma policy. It has also meant that I have had on-going treatment for which my Major Care policy has covered.

During this time the care, compassion, service delivery and incredible support I have received from both Carole and Chris has been truly remarkable. Administratively Carole has been an absolute pleasure to deal with. She has taken so much stress off me by handling the claims and working with my medical providers directly. Their expertise is beyond anything I ever expected.

I have had comments from my medical providers also to say how wonderful the team at Billing Insurance have been and how lucky I am to have them working with me.

Being unwell is not something I am experienced in. Having Carole and Chris supporting me has taken a lot of the stress out of having to deal with claims and other parties which can be exhausting.

I have weekly contact with Carole and Chris and they are always there with a bright smile down the phone and this is always followed up by action in the back ground through email or letter.

I would recommend Billing Insurance to anyone needing or considering Insurance advice. Their business acumen in this industry is extremely high.

MaTina Vivian